



Subscriber Installation Checklist

Updated – June 10, 2021

Pre-Installation

- Subscriber Documents Signed (Contact Form and Service Terms)
- Installation Booked: Date _____ Time _____
- Decide whether to purchase router from CCB.
 - This is not required if you prefer to use your own. If purchasing the router through CCB, custom configurations and administrative changes are not supported.
- Identify Home Ground Wire Location: _____
- Preferred Router Location: _____
- Find or purchase a Power Strip (A)
 - This allows for more flexibility in router location and outlet usage.
- Read our explanation for the question “What is the difference between Internet and Wi-Fi?” on our FAQ page and ask CCB Sales if you have questions about the scope of work for your installation or what is included with your service.

During Installation

- Approve of location to mount customer radio (B).
- Approve of surge protector (C) location for customer radio.
- Approve of router location (D).
- Approve of penetration location for ethernet cable to enter the home.
 - Drilling a hole may be required if there is not a pre-existing entrance point for the cable.
- Select Network Name and Password
 - Hint: Using the same credentials as you do for your current service allows your devices to easily transition to your new service. Please, note this should only be done if you are terminating your existing service prior to or during your CCB installation.
- Connect at least two devices to the new service.
- Verify internet speeds with your installer through a speed test.
- Ask your installer about when to use 2.4 band vs 5 GHz band Wi-Fi with your wireless router.

Blue letters indicate correlating equipment identified on second page.

Customer Equipment Photos



Power Strip - supplied by customer (A)



Customer Radio (B)



Surge Protector (C)



Customer Router (D)